

About Bronson Healthcare

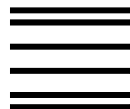
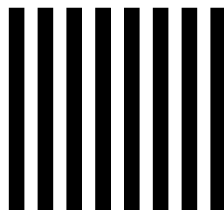
Bronson Healthcare is a not-for-profit, community-governed healthcare system headquartered in Kalamazoo, Michigan. Bronson is the largest employer and leading healthcare system in southwest Michigan. Bronson offers a full range of services from primary care to critical care across more than 60 locations. A national leader in healthcare quality, Bronson is an innovative, award-winning organization that partners with patients and families to achieve an exceptional care experience.

Always mindful of our responsibility to our communities, Bronson provides more than \$83 million in community benefits annually through outreach and charitable care for the un- and under-insured. The health system also has a track record of clinical and workplace excellence as evidenced by numerous national achievements.

Bronson is a regional health system like no other. At the heart of patient and family centered care is a belief that patients, families and healthcare providers are partners. That means everyone has input into decisions to best meet the needs of the patient. This collaboration helps achieve the best outcomes, improve quality and safety and reduce costs.

bronsonhealth.com

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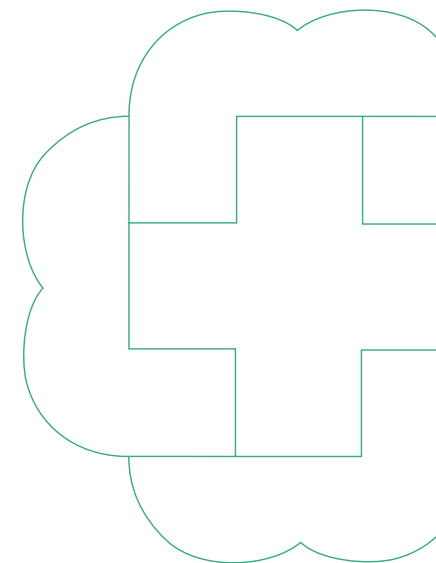


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Patient and Family Advisory Council



Patient and Family Advisory Council

Would you like to help shape healthcare services for patients and families in your community? If so, please consider serving on our Patient and Family Advisory Councils (PFAC).

PFAC members are patients, family members and staff volunteers who advise on Bronson's policies, procedures and practices. They are partners in care whose feedback and input are crucial to improving the overall patient and family experience for all.

We value, and strive for diversity in our member's perspectives, opinions and healthcare experiences.

PFAC members:

- Come with an open mind and a positive approach
- Are willing to voice opinions
- Work with people whose backgrounds, experiences and styles are different from their own
- Support Bronson's mission to provide excellent healthcare services

Are you interested? Do you have questions? Call (269) 341-7482 for more information.

Bronson Patient and Family Advisory Council

Provide the following information, so we can contact you about our Patient and Family Advisory Councils.

(Please print) Today's Date: _____

Name: _____
City, State, Zip: _____
Daytime Phone: (____) _____
Evening Phone: (____) _____
Email Address: (____) _____

Home Address: _____
County: _____
Best Day/Time to Call: _____
Cell Number: (____) _____

Please answer the following questions so we can get to know you better.

1. Describe your patient/family experience(s) at Bronson:
2. Which Bronson location did you or your family member receive services?
3. Why would you like to join the Patient and Family Advisory Council?

4. Please share your ideas or suggestions for improvement.

To apply or for more information about PFAC volunteer opportunities; please contact Marilyn Potgiesser, Manager, Patient and Family Centered Care at Bronson Methodist Hospital by email potgiesm@bronsonhg.org or call (269) 341-7482 or contact Audrey Adkins at Bronson Battle Creek Hospital by email adkinsa@bronsonhg.org or call (269) 245-8470.