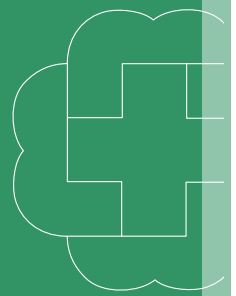


On Demand Video Visit with a Bronson Provider



What is an On Demand video visit?

A convenient, unscheduled video visit with a Bronson provider – not your primary care doctor – for select conditions. You schedule the visit using MyChart for the next available provider when you want care for a qualifying care concern. Learn more [here](#).

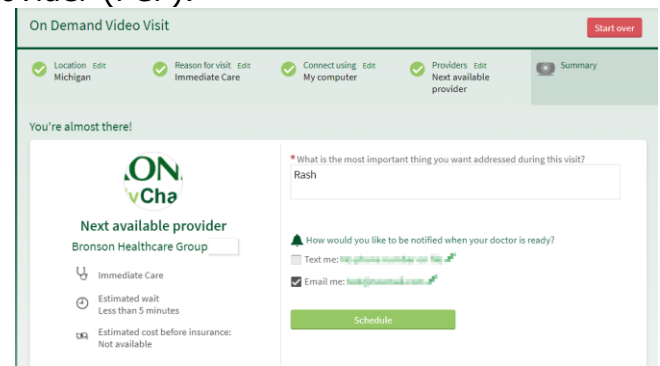
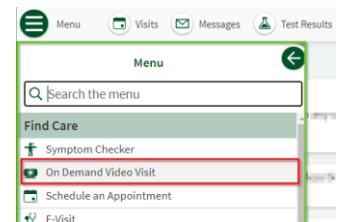
Do I qualify for an On Demand video visit?

To take advantage of this feature you must:

- Must sign up for a free Bronson MyChart account if you do not already have one.
 - You do **not** need to be a patient of Bronson to use MyChart or On Demand visits!
- Be seeking medical advice for a non-urgent care concern
 - Recommended list of conditions can be found here: [Conditions List](#)

How do I get started?

1. [Log in](#) to your MyChart.
 - a. No MyChart? No problem. Sign up [here](#).
2. From the **Menu** select **On Demand**.
3. Begin the visit by:
 - a. Verifying your current location.
 - b. Select "Immediate Care" as your reason for care.
 - c. Test your device audio and video connectivity.
 - d. Confirm the next available provider.
 - i. This will **not** be your Primary Care provider (PCP).
 - e. Let us know what you'd like to be seen for.
4. Verify your contact and insurance information.
5. Confirm a few other personal medical history details.
6. Sign any necessary documents.



I started a visit. Now what?

An On Demand provider has been notified you'd like to be seen. Please wait in the virtual waiting room for the provider to connect with you.

I want to have a video visit with my primary care doctor – how do I do that?

The On Demand solution does not connect you with your PCP. You can schedule a video visit with an established primary care doctor by going to the **Visits** activity and selecting **Schedule an Appointment**. You will see an option for a **Non-Urgent Video Visit**.

